



WARRANTY BOOK

DOCUMENT No. GT - 1000

GTECHNIQ 
SMART SURFACE SCIENCE



WARRANTY BOOK



GTECHNIQ TOTAL SURFACE PROTECTION

At Gtechniq we're all about the surface. We started with a simple idea back in 2001. To engineer the world's most beautiful, perfectly finished, smartest and most intelligent surfaces. Surfaces that do much more than simply look great when new. The results are now protecting and enhancing every surface of your new car, and you'll find it easy to maintain in as-new condition.

Gtechniq was born out of total dissatisfaction with the performance of "paint protection" products. Everything from old fashioned waxes to new fangled "polymers" and pte based miracle treatments. In reality nothing on the market offered any meaningful durability, either in looks or protection. Worse still, we'd found that most products actually performed worse than the paints they were supposed to protect.

Well, once a physicist, always a physicist. My background meant that I had a reasonably good understanding of how the forces, shapes and structure of a surface work on very small scales, and what modifications might be possible in order to add some really useful enhancements. Things like dirt repellency and ease of washing; scratch, UV and stain resistance. And I wanted to significantly improve long term gloss and colour stability, always the weakness for paint finishes.

So I decided to get back to the drawing board, and together with some fellow ex-boffins I'd worked with in the old days, we surveyed the promising field of materials science and, in particular, nano-scale surface engineering. We were looking for the ideas and lines of research that might enable us to create the smarter surfaces we'd been dreaming of. And in short, after a lot of hard work, many thousands of failures and heading up blind alleys, we got there. The result is called GTECHNIQ 3S - Smart Surface Science.

The next step was to put 3S to the test, in the real world as well as the lab. What we learnt, and continue to learn has resulted in the state of the art Gtechniq TSP suite of surface care products. The long term care of your car's glass, paint, leather, fabric and plastic surfaces is now in good hands.

We thank you for trusting us with this important task.

Drew Gill
Founder

GTECHNIQ extends lifetime appearance

Guaranteeing your car's appearance is not an exact science as there is no objective method of measurement.

So whilst the Gtechniq TSP 5 year warranty covers you for specific problems such as paint oxidation and surface staining, we also recognise that surfaces can be prematurely compromised through improper wash technique and the use of sub-standard car care products or equipment.

The good news is that looking after your Gtechniq coated car is significantly easier. Just follow our simple care guide (page 8) and make full use of the specialist Gtechniq after care products supplied to you. Your car will retain its showroom condition for years to come.

For customers who do not have the time to maintain their cars themselves, or would prefer to leave this to the experts, our team of Authorised Applicators nationwide offer a range of after-care full service packages.

Please ask your Gtechniq Applicator for further details.

GTECHNIQ Warranties are valid only upon completion of the Gtechniq TSP registration form and are subject to the terms and conditions herein. GTECHNIQ Warranties are non-transferable and apply to the original purchaser only.



Gtechniq C1 Quartz Composite Lacquer

New Vehicle Five (5) Year Warranty subject to inspection
Used Vehicle Three (3) Year Warranty subject to inspection

Gtechniq Gtechniq C1 will safeguard the treated surface under the terms and conditions listed below. Should the treated factory painted surfaces be damaged by fading or loss of gloss, bird droppings, tree sap, bug splatter, colour fading and the sun's harmful UV rays, Gtechniq will repair or clean (at its option) any failed section and retreat the damaged area at no cost to the owner providing that the owner maintains the vehicle in the manner described in this brochure and the online Gtechniq registration form (terms & conditions).

Warranty Conditions and Exclusions

- In the event of damage to the factory painted surface caused by collision, accident, vandalism or abuse, the vehicle must be taken to a registered Gtechniq Authorised Application centre for re-treatment at the owners or insurer's expense. The owner must present this Warranty Card and the authentication code so it may receive an updated endorsement of treatment.
- This warranty does not cover stone chipping, surface rust, marring, abnormal chemical fallout or spillage, untreated panel repair or replacement; acidic water spotting, scratching, abrasions, manufactures imperfection or paint imperfections such as paint flaking, peeling, foreign matter in paint, orange peel or clear coat separation.
- To maintain the validity of this Warranty the vehicle must be presented to an authorised Gtechniq Authorised Applicator or Dealer within thirty (30) days before or after the first 18 months of treatment application and thereafter on each subsequent 18 month interval.
- This warranty is only valid when the Warranty Number, Activation number and vehicle details have been registered online and only valid if the registration is completed within 30 days of the installation date.

Maintenance for Best Results as Below & Please Follow your Customer Care Guide

Washing

Always begin washing on the upper surfaces (roof, bonnet, boot) and work your way down, rinsing your wash mitt in a separate bucket of clean water as you go to release dirt & grit and then replenish your mitt in a second bucket containing your dilution of water and G-Wash. Wash the lower sections of bodywork and wheels last, especially the lower sides around the exhaust, wheel arches and wheels. Ensure you thoroughly clean the mitt before using again on paintwork. Brake dust is highly abrasive so a great idea is to have another mitt (a different colour from your first) and keep it exclusively for cleaning your wheels. Clean water and G-Wash is all you need for washing all your car's surfaces but ensure that you never press too hard to remove dirt (for hard to remove contaminants, allow to soak before attempting to remove) and that you rinse your car well to remove all soap residues. Never apply detergents directly to bodywork or your sponge. If you need a spot cleaner, use C3 Aminofunctional copolymer carnauba wax on a soft microfiber buff cloth. Never use a real leather chamois for drying as they are too harsh for modern paints and can scratch and mar the surface. Microfiber drying cloths such as the professional MF2 oversize drying cloth are much softer, far more absorbent, and therefore require much less effort. Don't scrub or use any force when drying. Simply lay the drying cloth across the surface and pull it towards you. Any small drops of water remaining will quickly evaporate leaving a perfect streak free surface.

Vehicle Inspection Schedule

To maintain the validity of your Gtechniq TSP Warranty it is essential that you present the vehicle to an authorised Gtechniq TSP service centre for inspection. The initial inspection must be conducted within thirty (30) days of the first anniversary of treatment and thereafter on each subsequent anniversary. Any product or re-treatment necessary under the warranty terms shall be free of charge to the owner.



Gtechniq L1 Leather Guard

Warranty

New Vehicle	Five (5) Year Warranty subject to inspection
Used Vehicle	Three (3) Year Warranty subject to inspection

Gtechniq Leather Guard will safeguard the treated surface under the terms and conditions listed below, that the treated areas will be safeguarded against shrinkage, cracking, splitting and discolouration caused by the harmful effects of Ultraviolet Rays. Should the Protection fail to provide the benefits as stated above, Gtechniq will clean, repair or replace (at its option) and re-treat the damaged area at no cost to the owner providing the owner maintains the vehicle as per the maintenance guidelines described below.

Warranty conditions

- This warranty does not cover stains, soiling or damage already present or caused by acid, dye, inks, bleaches, solvents, gum, paint, burns, tears, rips, vandalism, neglect and defective manufacture and/or improper installation by the vehicle manufacturer.
- To maintain validity of the Warranty, spillages should be dealt with immediately as per the maintenance instructions.
- To maintain the validity of your Gtechniq TSP Warranty it is essential that you present the vehicle to an authorised Gtechniq TSP service centre for inspection. The initial inspection must be conducted within thirty (30) days of the first 18 months of treatment and thereafter on each subsequent 18 months. Any product or re-treatment necessary under the warranty terms shall be free of charge to the owner.
- This warranty is only valid when the Warranty Number, Activation number and vehicle details have been registered online and only valid if the registration is completed within 30 days of the installation date.

Maintenance

- We recommend Gtechniq W2-Cleaner for stubborn stains
- Spillages and spots must be dealt with immediately, blot up liquids using tissues, paper towels or absorbent material
- Never Rub – Always blot
- If stain has dried, use Gtechniq W2-Cleaner as per directions
- Regular cleaning of the Leather is essential to assist in keeping stain free
- Gtechniq W2-Cleaner is available from the dealer you purchased the product from; please follow the product information guide for dilution recommendations.



Gtechniq Vinyl Guard

Warranty

New Vehicle	Five (5) Year Warranty subject to inspection
Used Vehicle	Three (3) Year Warranty subject to inspection

Gtechniq Vinyl Guard will safeguard the treated surface under the terms and conditions listed below, that the treated areas will be safeguarded against shrinkage, cracking, splitting and discolouration caused by the harmful effects of Ultraviolet Rays. Should the Protection fail to provide the benefits as stated above, Gtechniq will clean, repair or replace (at its option) and re-treat the damaged area at no cost to the owner providing the owner maintains the vehicle as per the maintenance guidelines described below.

Warranty conditions

- This warranty does not cover stains, soiling or damage already present or caused by acid, dye, inks, bleaches, solvents, gum, paint, burns, tears, rips, vandalism, neglect and defective manufacture and/or improper installation by the vehicle manufacturer.
- To maintain validity of the Warranty, spillages should be dealt with immediately as per the maintenance instructions.
- To maintain the validity of your Gtechniq TSP Warranty it is essential that you present the vehicle to an authorised Gtechniq TSP service centre for inspection. The initial inspection must be conducted within thirty (30) days of the first 18 months of treatment and thereafter on each subsequent 18 months. Any product or re-treatment necessary under the warranty terms shall be free of charge to the owner.
- This warranty is only valid when the Warranty Number, Activation number and vehicle details have been registered online and only valid if the registration is completed within 30 days of the installation date.

Maintenance

- We recommend Gtechniq W2-Cleaner for stubborn stains
- Spillages and spots must be dealt with immediately, blot up liquids using tissues, paper towels or absorbent material
- Never Rub – Always blot
- If stain has dried, use Gtechniq W2-Cleaner as per directions
- Regular cleaning of the Vinyl is essential to assist in keeping it stain free
- Gtechniq W2-Cleaner is available from the dealer you purchased the product from; please follow the product information guide for dilution recommendations.



Gtechniq I1 Smart Fabric

Warranty

New Vehicle	Five (5) Year Warranty subject to inspection
Used Vehicle	Three (3) Year Warranty subject to inspection

Gtechniq Smart Fabric will safeguard the treated surface under the terms and conditions listed below, that the treated areas will be safeguarded against permanent staining and soiling caused by the normal use of food, beverages and everyday driving conditions. Should the Protection fail to provide the benefits as stated above, Gtechniq will clean, repair or replace (at its option) and re-treat the damaged area at no cost to the owner providing the owner maintains the vehicle as per the maintenance guidelines.

Warranty conditions

- This warranty does not cover stains, soiling or damage already present or caused by acid, dye, vandalism, inks, bleaches, solvents, gum, burns, tears, rips, paint, neglect, liquid over 50° Celsius and defective manufacture and/or improper installation by the vehicle manufacturer.
- To maintain the validity of your Gtechniq TSP Warranty it is essential that you present the vehicle to an authorised Gtechniq TSP service centre for inspection. The initial inspection must be conducted within thirty (30) days of the first 18 months of treatment and thereafter on each subsequent 18 months. Any product or re-treatment necessary under the warranty terms shall be free of charge to the owner.
- To maintain the validity of the Warranty, spillages should be dealt with immediately as per the maintenance instructions.
- This warranty is only valid when the Warranty Number, Activation number and vehicle details have been registered online and only valid if the registration is completed within 30 days of the installation date.

Maintenance

- We recommend Gtechniq W2-Cleaner for stubborn stains
- Never Rub – Always blot
- Spillages and spots must be dealt with immediately, blot up liquids using tissues, paper towels or absorbent material
- If stain has dried, use Gtechniq W2-Cleaner as per directions
- Regular cleaning or the Fabric is essential to assist in keeping stain free
- Gtechniq W2-Cleaner is available from the dealer you purchased the product from; please follow the product information guide for dilution recommendations.



Gtechniq Total Surface Protection Terms & Conditions

The following terms & conditions apply as to the individual warranty pages attached.

New and used vehicle definition:

NEW CARS shall be classified as having been treated within 2 months from the first registered date.

What to do in the event of a claim:

Should damage to the treated area of the vehicle occur and the owner considers this warranty may be applicable; the following procedures should be followed.

- a) Immediately notify the Gtechniq dealer where you purchased the product. The following details should be submitted; Customers name, Customers phone number, serial number, together with a brief description of the damages or fault.
- b) The Gtechniq dealer may then arrange for an assessor to inspect the vehicle during normal business hours at a location nominated by them.
- c) If the Gtechniq dealer accepts the claim, they will arrange a mutually convenient time for repair and treatment of the damage or fault.
- d) The original warranty details must be registered online and this original warranty book must be presented at the time of assessment.
- e) Failure to lodge a claim within 30 days of the problem being apparent will absolve the Gtechniq dealer of any legal responsibilities.

Limits of Coverage:

The warranty shall not be applicable in the case of:

- a) Damage by collision, acts of vandalism and burns of any description.
- b) Treated surface coming into contact with acids, dyes, paints of any kinds, bleach or any corrosive elements.
- c) Staining or discolouration or any other defect as a result of faulty manufacture.
- d) The treated areas are not altered in anyway, removed or over coated with any different products.



Gtechniq Total Surface Protection Customer Care Guide

TOP TIPS FROM THE PROS.

We asked our professionals for their best car care advice

Washing

Always begin washing on the upper surfaces (roof, bonnet, boot) and work your way down, rinsing your wash mitt in a separate bucket of clean water as you go to release dirt & grit and then replenish your mitt in a second bucket containing your dilution of water and G-Wash. Wash the lower sections of bodywork and wheels last, especially the lower sides around the exhaust, wheel arches and wheels. Ensure you thoroughly clean the mitt before using again on paintwork. Brake dust is highly abrasive so a great idea is to have another mitt (a different colour from your first) and keep it exclusively for cleaning your wheels. Clean water and G-Wash is all you need for washing all your car's surfaces but ensure that you never press too hard to remove dirt (for hard to remove contaminants, allow to soak before attempting to remove) and that you rinse your car well to remove all soap residues. Never apply detergents directly to bodywork or your sponge. If you need a spot cleaner, use C3 Aminofunctional copolymer carnauba wax on a soft microfiber buff cloth. Never use a real leather chamois for drying as they are too harsh for modern paints and can scratch and mar the surface. Microfiber drying cloths such as the professional MF2 oversize drying cloth are much softer, far more absorbent, and therefore require much less effort. Don't scrub or use any force when drying. Simply lay the drying cloth across the surface and pull it towards you. Any small drops of water remaining will quickly evaporate leaving a perfect streak free surface.

Problems

Bird droppings & other corrosive deposits. Always wash off bird droppings, bug impacts and tree sap as soon as possible, as these can be highly corrosive. Use plenty of clean water to loosen and soften deposits. Try to avoid scrubbing or scratching as this will mark your car's paint.

Swirl marks

The familiar spider web style patterns of micro-scratches that appear over time on a car's paintwork are almost entirely caused by the scrub action of washing. The harder you scrub, the more often you do it, the more swirl marks you generate. The 3S coatings on your car eliminate the need for harsh scrubbing. By following the simple advice within this guide you can keep the spiders off your paintwork indefinitely. But if you find that you're losing the battle, they can easily be removed. Speak to your Gtechniq TSP service professional for advice.

Gtechniq TSP aftercare

Whilst Gtechniq's range of professionally applied coatings are best of breed we recommend best practice in order to minimise surface marring which is the main cause of surface dulling. Whilst Gtechniq TSP is very easy to maintain we also offer service washes and valeting through our Accredited Applicator network.

Gold

- Fortnightly valet including an application of C2 Monomolecular Silicium
- 18 month inspection

Silver

- Full valet including an application of C2 Monomolecular Silicium every two months
- 18 month inspection

Bronze

- Car is maintained by the customer using Gtechniq's aftercare system
- 18 month inspection



BEAUTIFULLY INTELLIGENT BODYWORK & WHEELS

G1 Clearvision Smart Glass

3S deposition coating resists and repels dirt, rain, ice and bugs. Dramatically improves visibility in all conditions making wet weather driving both safer and less tiring.

C1 Quartz Composite Lacquer

3S nano composite coating. Hard wearing, stain resistant, deep wet-look gloss coating. Scientifically proven as the benchmark for long term gloss and colour stability. UV, bird dropping, scratch and grime resistant.

C5 Platinum Wheel

3S nano composite coating chemically bonds to alloy rims, lasting up to 10 times longer than standard rim treatments. C5 offers unparalleled dirt and brake dust repelling properties making rims much easier to keep clean.

INTELLIGENT BEAUTIFULLY INTERIOR

L1 Leather Guard

3S fibre coating works on all leathers to retain moisture and prevent common discolouration from prolonged contact with clothing dyes and contaminating oils. L1 treated leather seats stay looking factory fresh with the minimum of maintenance needed.

I1 Smart Fabric

Wine, coffee and other spill liquids simply roll off leaving absolutely no stains. I1 works by coating individual fibres enabling all fabrics to breathe as intended, and leaving soft feel textures unaltered.



Long Life



UV Block



Self Clean



Easy Clean



3S Nanotech



SMART
SURFACE
SCIENCE



Gtechniq Ltd.
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